

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019

C.G.No:68/2019-20/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao

Chairperson
Member (Finance)
Member (Technical)

Between

S. Gajendra Reddy
1-4/7-1,
Gupta Center
Vidyadarapuram,
Vijayawada,
Krishna –Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/VJA Town-3
2. Assistant Executive Engineer/O/R.R. Nagar
3. Deputy Executive Engineer/D1/Old Town VJA
4. Executive Engineer/O/Vijayawada Town

Respondents

ORDER

1. Complainant presented a complaint that he has received huge bill against service No. 6435465230421 and requested to arrange revision of the bill.
2. Respondent No.2 in his written submission has stated that the complainant is having Non IRDA meter to his service connection. The same has been changed with IRDA port meter. Based on this the complainant has suspected he has received a huge bill due to change of meter. On his verification it is noted that the bill was issued correctly and there is no discrepancy. The fact was explained to the complainant and in turn the complainant having satisfied with the explanation furnished a letter dated: 10.06.2019 to that effect.
3. When the complainant was contacted over phone by the Secretary/Forum on 19.06.2019 at 12.20 P.M. he has expressed his satisfaction.

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DESPATCHED

DATE

21/7

4. Since the complainant has expressed his satisfaction on issue of the bill amount the complaint is disposed off in favour of the respondents.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.